Erie County
Department of Mental Health
Hotlines/Crisis Lines/Warmlines
Suicide Prevention & Crisis Hotlines
Crisis Services (716) 834-3131
National Suicide Prevention Hotline (800) 273-8255
Veterans Crisis Line (800) 273-8255: Press 1
SAMHSA National Helpline (800) 662-4357
CCBHC's Comprehensive Community Behavioral Health Clinics
Spectrum (716) 710-5172
BestSelf (716) 566-1870
Horizon (716) 831-4475
Endeavor (716) 895-6700
Family Help Center (716) 892-2172
Substance Use Disorder Hotlines National Drug Helpline (844-289-0879
Addiction Hotline (Crisis Services) (716) 831-7007
SAMHSA National Helpline (800) 662-4357
Substance Use Disorder Warmlines Addict to Addict (716) 836-2726
WNY Independent Living Center (716) 836-2726
Domestic Violence Hotlines Crisis Services (716) 834-3131
Erie County District Attorney Be Safe Program (716) 858-4630
NYS Domestic & Sexual Violence Hotline (800) 942-6906
Text/Chatline (844) 997-2121
HUB Hispanics United of Buffalo (716) 481-8867
Haven House (716) 884-6000
Family Justice Center Safeline (716) 558-SAFE
Child Abuse & Neglect Hotlines NYS Child Abuse & Neglect Hotline (800) 342-3720
Parenting Assistance CORE Helpline Family Help Center (716) 892-2172
EPIC Every Parent Influences Children (716) 332-4100
Human Trafficking Missing & Exploited Youth Hotlines National Human Trafficking Resource Line (888) 373-7888
Homeless Hotlines 211
LGBTQ Hotlines LGBTQ National Hotline (888) 843-4567
SAGE - LGBTQ Elder Hotline (877) 360-LGBT
Trans Lifeline (877) 565-8860
Textlines Crisis Text Line (741741)
Textline: 741741 (text TWLOHA)
211 National Human Trafficking Resource Line Text: Help to BEFREE (233733)
LGBTQ Friendly Crisis Textline Text: Home to 741741
Warmlines Recovery Options Made Easy (716) 532-5508
Community Services for Every1 (716) 883-8002
NY PRAYS Spiritual Helpline (877) 697-7297
Erie County Adult Behavioral Health & Related Systems of Care Map
Erie County
Adult Behavioral Health & Related Systems of Care Map

Care Coordination

- Health Home Plus
- ACT Teams
- CTI Critical Time Intervention
- Health Home Care Coordination
- Court Case Management
- COBHC Comprehensive Community Behavioral Health Centers
- Forensic Care Coordination

- Spectrum
- Spectrum
- Spectrum
- Spectrum
- BestSelf
- BestSelf
- BestSelf
- Spectrum
- Spectrum

- BFNC
- BestSelf
- BFNC
- Catholic Health
- JFS Jewish Family Services
- UB Research Foundation (Opiate Intervention Court)
- Buffalo Urban League
- BestSelf

- BFNC
- ACT Team
- RSU Restoration Society
- TSI Transitional Services
- HUB Hispanics United
- Endeavor
- BFNC Buffalo Federation of Neighborhood Centers

- BFNC
- Care Management Team
- BFNC
- Evergreen Community Health Center
- BFNC Buffalo Federation of Neighborhood Centers
- Horizon

- GBAUHN Greater Buffalo United Accountable Health Network
- Horizon

Erie County
Department of Mental Health
Erie County
Department of Mental Health

HCBS
Home & Community Based Services
transitioning to:
CORE
Community Oriented Recovery & Empowerment

BestSelf Venture Forthe
PSR Psycho-Social Rehabilitation
ROME Recovery Options Made Easy
RSI Restoration Society Inc.
WNYIL WNY Independent Living
Community Service for Every1
JFS Jewish Family Services

BestSelf Venture Forthe
 внимательно 2
CPST Community Psychiatric Support & Treatment

BestSelf Venture Forthe
 внимательно 3
EDS Educational Support Services

BestSelf ROME
 внимательно 4
Transitional Employment

BestSelf ROME
 внимательно 5
Empowerment Services-Peer Support

Spectrum BFNC Restoration Society

Spectrum BFNC Catholic Health TSI Transitional Services

GBAUHN Greater Buffalo United Accountable Health Network

HUB Hispanics United BFNC Buffalo Federation of Neighborhood Centers

HARP* Health and Recovery Plan

*Must be HARP eligible/enrolled to qualify for services.
Erie County
Adult Behavioral Health &
Related Systems of Care Map

Grief & Bereavement Support Groups

- Circle of Daughters
- OISHEI Children's Hospital
- Millard Fillmore Suburban Hospital
- Buffalo General Medical Center
- Sisters Hospital Spiritual Care
- Hospice Buffalo
- Catholic Diocese of Buffalo
- Jewish Family Services
- First Trinity Lutheran Church
- Save the Michaels of the World
Erie County
Adult Behavioral Health &
Related Systems of Care Map

Family Support Services

NAMI Buffalo & Erie County
National Alliance for the Mentally Ill
Family to Family (Addictions Support)
(Mental Health Peer Connection)
MHA Mental Health Advocates
Family Help Center
JFS Jewish Family Services
BestSelf Recovery Community
Horizon Family Support Services
The Osborne Association (Community Health Center of Buffalo)
Save the Michaels
Al-Anon

Erie County
Department of Mental Health
Erie County
Adult Behavioral Health &
Related Systems of Care Map

Interpersonal / Domestic Violence
& Sexual Assault Services

Legal

Advocacy, Case Management, Education & Resources

Shelters

Transitional & Rapid Re-Housing

Domestic Violence Resources

Counseling for Victims of Domestic Violence

Support Groups for Victims of Domestic Violence

Rape & Sexual Assault Services

24/7 Victims Support Services

Victims of Anti-LGBTQ Violence

Legal Aid Bureau of Buffalo

Family Justice Center

Crisis Services Advocate Program

Haven House

YWCA

Crisis Services
(716) 834-3131

Child & Family Services

Horizon

Haven House

Crisis Services Advocate Program

Crisis Services Advocate Program

Crisis Services Advocate Program

Victims of Anti-LGBTQ Violence

Neighborhood Legal Services

Hispanics United of Buffalo

International Institute

Cornerstone Manor

HUB Hispanics United of Buffalo

NYSDS Domestic & Sexual Violence Hotline
(888) 942-6906
Text/Chatline
(844) 997-2121

NYSDS Domestic & Sexual
Violence Hotline

Child & Family Services

Horizon

Haven House

Crisis Services Advocate Program

Crisis Services Advocate Program

Crisis Services Advocate Program

Volunteer Lawyers Project

Haven House

RAHAMA

Catholic Charities

Endeavor

HUB Hispanics United of Buffalo

International Institute

Horizon

Haven House

Crisis Services Advocate Program

Crisis Services Advocate Program

Crisis Services Advocate Program

UB Family Law Clinic

Erie County Sheriff's DIV Unit

District Attorney
BC SAFE Victims Advocacy Program

Women of the World
Transition Center

Haven House

RAHAMA

Haven House

Crisis Services Advocate Program

Crisis Services Advocate Program

Crisis Services Advocate Program

Erie County District Attorney

Victims/Witness Services Bureau

Haven House

Family Justice Center

Safeline
(716) 558-SAFE

Spectrum

Harmonia Collaborative Care

BestSelf

Endeavor

Spectrum

BestSelf

Erie County
Department of Mental Health
Erie County
Adult Behavioral Health &
Related Systems of Care Map

Offender Services

- Domestic Violence
  - Salvation Army
  - Endeavor
  - Catholic Charities
  - HUB Hispanics United of Buffalo
  - Harmonia Collaborative Care
  - See: Mental Health Clinics

- Anger Management

- Sex Offense
  - Child & Family Services
  - Endeavor