Erie County
Youth Behavioral Health & Related Systems of Care Map

Crisis Intervention & Response

- Central Police Services
  911 Dispatch

- CARES
  Crisis and Restabilization
  Emergency Services
  (Spectrum)

- CARES Team
  Mobile Outreach
  (Spectrum)

- Crisis Services
  Crisis Services
  Addictions Hotline

- Suicide Prevention & Crisis Hotline

Eric County
Department of Mental Health
Erie County
Department of Mental Health
Hotlines/Crisis Lines/Warmlines
Suicide Prevention
& Crisis Hotlines
Crisis Services
(716) 834-3131
Kids Helpline
(Crisis Services)
(716) 834-1144
(877)-KIDS-400
CARES Helpline
(716) 882-4357
National Suicide Prevention
Hotline
(800) 273-8255
CCBHC's
Comprehensive Community Behavioral Health Clinics
Spectrum
(716) 710-5172
BestSelf
(716) 566-1870
Horizon
(716) 831-4475
CARES Helpline
(716) 882-4357
Endeavor
(716) 895-6700
SAMHSA National Helpline
(800) 662-4357
Haven House
(716) 884-6000
Family Help Center
(716) 892-2172
Substance Use Disorder
Hotlines
National Drug Helpline
(844-289-0879
Addiction Hotline
(Crisis Services)
(716) 831-7007
SAMHSA National Helpline
(800) 662-4357
Domestic Violence Hotlines
Erie County Domestic Violence Hotline
(716) 858-7999
NYS Domestic & Sexual Violence Hotline
(800) 942-6906
Text/Chatline
(844) 997-2121
Child Abuse & Neglect Hotlines
NYS Child Abuse & Neglect Hotline
(800) 342-3720
Parenting Assistance
CORE Helpline
Family Help Center
(716) 892-2172
EPIC
Every Parent Influences Children
(716) 332-4100
Human Trafficking
Misssing & Exploited Youth Hotlines
National Center for Missing & Exploited Children
(800) 843-5678
Homeless Youth Hotlines
211
True Colors United Helpline
(212) 461-4401
Compass House
(716) 886-0935
LGBTQ Hotlines
Trevor Project Lifeline
(866) 488-7386
Text: 678-678
Chat: (Trevorchat)
LBGTQ National Youth Hotline
(800) 246-7743
Trans Lifeline
(877) 565-8860
Textlines
Crisis Text Line
Text 741741
(Mental Health Advocates
Textline: 741741
To Write Love on Her Arms
Textline: 741741
(text TWLOHA)
Warmlines
Kids Helpline
(Crisis Services)
(716) 834-1144
(877)-KIDS-400
211
Erie County
Youth Behavioral Health &
Related Systems of Care Map

Juvenile Justice System
& Diversion

- Erie County
- East Ferry Detention
- Juvenile Probation
- Family Court

13-15 olds (designated felony offenses)
16-17 year olds charged with felony offenses

- Stress Pass (via Erie County Probation)
- Eastern Detention

- FST - Family Services Team
- PINS - Persons In Need of Supervision
- Formal PINS Diversion (Probation)
- Family Keys Program (Southwest Keys)

- Local Youth Courts
- Erie County Probation
- Family Keys

- Youth Bureau
- "Traditional" Probation Services

- Voluntary Preventive Services
- Regular Supervision Caseload

- Erie County Youth Bureau
- Catholic Charities
- MST-Multi-Systemic Therapy

- Community-Based Diversion Programs
- Voluntary Preventive Services

- Family Help Center
- Back to Basics Ministry

- Buffalo Urban League
- New Directions

- Specialized Services
- CATHA & Family Services

- Buffalo Police Dept.
- Community Policing

- Tonawanda Police Dept.
- Community Policing

- Youth Bureau
- Asphalt Youth Bureau

- Family Help Center
- Southwest Keys

- Lancaster Youth Bureau
- Family Help Center

- Orchard Park Youth Bureau
- Family Help Center

- Buffalo Urban League
- Youth Bureau

- Community Services for Every!
- Say YES

- Family Help Center
- Southwestern Keys

- High Risk Probation Supervision
- High Fidelity Wraparound

- Native American Community Services
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- SST-Juvenile Delinquency Services Team
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Formal PINS Diversion (Probation)
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!

- Mental Health Coalition
- Community Services for Every!
Erie County
Youth Behavioral Health &
Related Systems of Care Map

High Fidelity Wraparound

Children’s SPOA
(Single Point of Access)
* Starting point for services

ODM
High Fidelity Wraparound

Preventive Services

Gateway-Longview

Gateway-Longview

New Directions

Child & Family Services

Family Help Center
Erie County
Youth Behavioral Health &
Related Systems of Care Map

Grief & Bereavement Support Groups

Circle of Daughters
OSHE/Children's Hospital
Millard Fillmore Suburban Hospital
Buffalo General Medical Center
Sisters Hospital Spiritual Care
Hospice Buffalo
Catholic Diocese of Buffalo
Jewish Family Services
First Trinity Lutheran Church
Erie County
Youth Behavioral Health &
Related Systems of Care Map

Family Support Services

NAMI Buffalo &
Erie County
National Alliance for
the Mentally Ill

MHA
Mental Health
Advocates

Family Help Center

JFS
Jewish Family Services

BestSelf
Recovery Community

Horizon
Family Support
Services

Al-Anon

Family Peer Support

GLYSWNY

Child & Family Services

Hillside
Children's Center

OLV
Human Services

New Directions

GLYSWNY

Erie County
Department of Mental Health