Homeless Services

BestSelf Behavioral Health’s Homeless Services Program has been providing a wide range of services to homeless mentally ill individuals over age 18 since 1989. These services include outreach, advocacy, case management, permanent supportive housing and other interventions.

Homeless and Housing Services

For questions or to contact an intake specialist:

716-261-7879

BestSelfWNY.org
Transitional Age Youth

- Safe Space Overnight Drop In Center
- Open 7 days a week
- (LGBTQ+) up to age +24

430 Niagara Street, Buffalo NY
716-566-1870
Monday-Friday 11pm-7am

Provides food, clothing, personal care items, shower access, laundry facility and clinical services including, counseling and peer services.

Homeless Housing Program:
(Referral program only)

Referrals come from:
- The Erie County Department of Mental Health
- SPOA Housing System
- Coordinated Entry
- BestSelf Behavioral Health Home and ACT

Housing Services Program include

Critical Time Intervention (CTI)
is a time limited social service approach that provides people in transition with assistance in getting the resources they need for long-term housing stability.

Medicaid Redesign Team (MRT)
Permanent Supportive Housing provides housing and support for individuals with a primary substance use disorder (SUD) diagnosis who have Medicaid and have a pattern of high use of emergency and/or inpatient hospital services due to their substance use or related medical conditions.

Hope House - 243 Sears Street, Buffalo, NY - Collaboration between BestSelf and Lt. Colonel Matt Urban to provide permanent supportive housing to individuals and families that are homeless with Severe Mental Illness (SMI) or substance use disorder diagnosis (SUD). 27 units located in the newly rehabilitated former PS57.

Mt Aaron - 695 Genesee Street, Homeless or at risk of homelessness with a substance use disorder diagnosis. (Single and family housing)

Harambee House - Permanent housing for the most vulnerable individuals with severe mental illness and chronically homeless. (Currently waitlisted)